



# Spotlight on Learning Disability Primary care Liaison Nurse.

The Primary Care Liaison Nurse is a specialist learning disability practitioner who has the knowledge and skills to provide training, advice and support for Primary Care staff in meeting the health needs of people with a learning disability.

## How do you access the service?

Your Primary Care Liaison Nurse is employed for 15 hours a week by Worcestershire health and care NHS trust.

Kay Dalloway  
Adult and community services  
PO Box 5118  
Kidderminster  
Worcs  
DY10 1AB  
07918748469  
[kdalloway@nhs.net](mailto:kdalloway@nhs.net)

You can access further information on the Health and care trust external website for both Primary Care liaison and acute care liaison for people with a learning disability.

[www.hacw.nhs.uk/our-services/primary-care-liaison-learning-disabilities/](http://www.hacw.nhs.uk/our-services/primary-care-liaison-learning-disabilities/)  
[www.hacw.nhs.uk/our-services/acute-liaison-learning-disabilities/](http://www.hacw.nhs.uk/our-services/acute-liaison-learning-disabilities/)

## What do I do?

- I work in partnership and directly with GP practices and Primary Care staff to support in meeting the health needs of people with a learning disability.
- I support GP practices to deliver big health aim number one, ' My GP practice ', as part of the ' My Worcestershire health plan'. ' Better health outcomes for people with a learning disability'. (Delivery plan 2013-2016)  
[www.worcestershire.gov.uk/mylifemyhealth](http://www.worcestershire.gov.uk/mylifemyhealth)

This includes directives from the Learning disability strategy.  
[www.worcestershire.gov.uk/ldstrategy](http://www.worcestershire.gov.uk/ldstrategy)

- I support GP practices to better understand the evidence based

information both locally and nationally that support the need for completion of annual health checks.

- I support the link nurse role within your GP practice.
- I provide access to easy read, accessible information for GP practices to use. This includes :
  - Invite letter, including carer information.
  - Having a health check
  - My annual health check
  - Practice leaflet
  - How to complain leaflet
  - Staying healthy, feeling good
  - My Hospital booklet/hospital passport
- I support Primary Care staff to have informed and better links with the adult and community services learning disability team, community nurses, acute liaison nurse and social work team and how to refer to this service.

## What can you expect?

A dedicated and responsive service that aims to build closer links between Community Learning Disability Services and Primary Care. To provide evidence based on the importance of annual health checks and how to deliver the health checks and reduce health inequality.



## Acute liaison nurses

**Your acute liaison nurses are:**

**Kay Dalloway** ( 22.5 hours a week) 07918748469

**Jane Bullock** ( 37.5 hours a week ) 07767442222

Myself and Jane cover the Alexandra hospital in Redditch and Worcestershire Royal Hospital.

The acute liaison nurses receive 40-50 referrals every month. Most are admitted through accident and emergency.

We collect all admission data. We know the four main reasons for hospital admission. They are:

- Urinary tract infection
- Chest infection (often from aspiration with eating and drinking difficulties)
- Complex epilepsy
- Constipation

These are in some cases preventable and the health checks can contribute to inappropriate or preventable hospital admission.

GP practice registers now include people with a learning disability from the age of 14 years onwards. (Direct enhanced service guidance)

We have just under 2,000 names on the GP practice registers countywide.

All these names are put on an oasis alert within the acute trust hospital management system.

This means the acute liaison nurses for people with a learning disability receive a text message and e-mail to alert them to a hospital admission for someone with a learning disability. Ensuring a prompt service.

Please contact the acute liaison nurse team direct on their mobile if your relative/patient is being admitted to hospital, either planned or unplanned.